



# 11th Knowledge Management International Conference

"Embracing Digital Acceleration & Social Innovation in Knowledge Management"

2 & 3 October 2024 Pulse Grande Hotel, Putrajaya, MALAYSIA

























# **PROGRAM BOOK**

# KNOWLEDGE MANAGEMENT INTERNATIONAL CONFERENCE 2024 (KMICe2024)

"Embracing Digital Acceleration & Social Innovation in Knowledge Management"

2 & 3 October 2024

Pulse Grande Hotel, Putrajaya, Malaysia

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### MESSAGE FROM THE VICE-CHANCELLOR



PROF. DATO' DR. MOHD FO'AD SAKDAN Vice-Chancellor Universiti Utara Malaysia

Assalamualaikum warahmatullahi wabarakatuh and Salam Sejahtera

Welcome to the 11th Knowledge Management International Conference. It is a privilege to join you as we gather to explore the future of knowledge management at the intersection of innovation and technology. I extend my sincere congratulations to the School of Computing at Universiti Utara Malaysia for organizing this significant event, which remains a key forum for professionals and academics in the field.

This theme for this year, "Embracing Digital Acceleration & Social Innovation in Knowledge Management," is both timely and essential given the unprecedented scale of data generation, the rapid evolution of technology, and the instantaneous movement of information. Knowledge management plays a critical role in harnessing these advancements.

Artificial intelligence is transforming the way we manage knowledge, providing tools to analyse vast datasets, uncover patterns, and automate processes. However, the power of AI brings the responsibility to manage knowledge ethically and to ensure it enhances, rather than replaces, human capabilities. AI-driven systems can refine and curate information, ensuring the right knowledge reaches the right people at the right time. This fosters better decision-making, drives innovation, and enhances organizational agility in a rapidly changing environment. Understanding the interplay between technology, people, and processes is essential for success.

As we move forward, social innovation is crucial. Knowledge management must extend beyond traditional environments, supporting communities and addressing global challenges like inequality, climate change, and food security. Social innovation in knowledge management is about creating inclusive systems that promote societal well-being and leveraging knowledge for progress.

Over the course of this conference, I am confident that the sessions and discussions will inspire new ideas and collaborations. I commend Universiti Utara Malaysia and the School of Computing for their dedication to advancing the field of Knowledge Management. I wish all participants a fruitful and enlightening experience. May this conference spark new ideas and innovations that shape the future of Knowledge Management in the digital age.

Thank you.

# MESSAGE FROM THE ASSISTANT VICE-CHANCELLOR OF UUM COLLEGE OF ARTS & SCIENCES



PROF. DR. OSMAN GHAZALI Assistant Vice-Chancellor UUM College of Arts & Sciences Universiti Utara Malaysia

Bismillahirahmanirrahim
Assalamualaikum warahmatullahi wabarakatuh and Good Day,

It is an honour for me to welcome you to the 11th Knowledge Management International Conference (KMICe2024) at Pulse Grande Hotel, Putrajaya Malaysia. This conference provides a platform for local and international students, researchers, academia, and industry players to share and promote their research works that are related to the conference theme "Embracing Digital Acceleration & Social Innovation in Knowledge Management".

This conference will bring together experts from both academic and industrial fields to build stronger partnerships and collaborate towards creating a knowledge-based society grounded in IR 4.0 technology, in line with the goals projected in Society 5.0. The theme of KMICE 2024 also focuses on the integration of knowledge management with innovation in today's digital world. By utilizing technologies such as AI and IoT, this collaboration aims to create a future where technology can improve our daily lives and make society smarter without losing human values, and more importantly, not just as users but as creators of technology.

To ensure that the conference proceedings are of the highest quality, all articles have undergone the peer review process conducted by local and international reviewers. This conference will benefit not just the knowledge management research community but also many others by supporting the goals of Society 5.0 and encouraging an AI-focused culture. By combining technology with human values, it will help create new solutions that advance research and have practical uses, making a positive impact in different areas.

I would like to take this opportunity to thank the organizing committee, the keynotes speakers, invited speakers, presenters, participants, all attendees, and the sponsors for their endless support in ensuring the success of this conference.

I hope that this conference will be able to provide valuable information as well as unforgettable experiences to all of you. Do have an enjoyable stay in Pulse Grande Hotel, Putrajaya Malaysia.

Thank you.

#### MESSAGE FROM THE KMICe2024 CHAIRMAN



ASSOC. PROF. DR. HASLINA MOHD KMICe2024 Chairman School of Computing UUM College of Arts & Sciences Universiti Utara Malaysia

Assalamualaikum warahmatullahi wabarakatuh,

It is with great pleasure that we welcome you to the 11th Knowledge Management International Conference (KMICe2024). We extend our heartfelt congratulations to all participants who have been accepted to present their research and project findings at this esteemed conference. Your dedication and hard work in advancing the field of knowledge management are commendable, and we are excited to provide a platform for you to share your insights and innovations.

The theme of KMICe2024 centers on embracing digital acceleration and fostering social innovation within the knowledge management domain. This conference aims to facilitate meaningful discussions on the pressing issues, challenges, and opportunities that arise as we navigate this rapidly evolving landscape. As we delve into these topics, we will explore how digital acceleration can be effectively integrated into our communities, enhancing our ability to manage and leverage knowledge in an increasingly digital world.

Academicians and industry practitioners play pivotal roles in realizing the mission of embracing digital acceleration. By collaborating and sharing their expertise, they can drive the development of innovative solutions that address the needs of our communities. This partnership is essential for creating an environment where knowledge can be harnessed to foster growth, efficiency, and resilience.

Moreover, triggering social innovation within our communities is a critical aspect of our discussions at KMICe2024. We will examine how both academicians and industry players can contribute to this endeavor by identifying and addressing societal challenges through knowledge management practices. By leveraging their unique perspectives and resources, they can inspire transformative change that benefits not only individuals but also the broader community.

As we embark on this journey together, we encourage all participants to engage actively, share their experiences, and collaborate with one another. The insights gained from this conference will undoubtedly contribute to the advancement of knowledge management practices and the realization of a more innovative and digitally empowered society.

Thank you for being a part of KMICe2024. We look forward to having an inspiring and productive conference.

### **BIOGRAPHY OF SPEAKERS**



Keynote Speaker
PROF. DR. AZURALIZA ABU BAKAR
Faculty of Information Science and Technology
Universiti Kebangsaan Malaysia

Dr. Azuraliza Abu Bakar is a Professor of Data Mining at the Faculty of Information Science and Technology at Universiti Kebangsaan Malaysia (UKM), a position she has held since 2011. She completed her PhD in Artificial Intelligence at Universiti Putra Malaysia in 2002. Over the years, she has held several leadership roles, including Head of the System and Information Science Department (2008–2010), Head of the Center for Artificial Intelligence Technology (2010–2013), and Deputy Dean of Research and Innovation (2013–2018).

Currently, she leads the Data Mining and Computational Intelligence Research Group and is a principal researcher at the Data Mining and Optimization Lab. She is also an Associate Researcher at the Sentiment Analysis Lab and Associate Fellow at the Institute of 4IR UKM. Her research centers around Data Analytics, Artificial Intelligence, Rough Set Theory, Feature Selection Algorithms, Nature-Inspired Computing, and Social Network Analysis. She has led 16 research projects and been part of 42 other projects, notably heading LAB40: Living Analytics for Enhancing the B40's Wellbeing Program, focusing on improving the well-being of disadvantaged groups.

Dr. Azuraliza has supervised 30 completed and 8 ongoing PhDs, along with over 50 MSc and BSc students. She has been an external examiner for 40 PhD candidates and authored 208 Scopus-indexed articles, including 120 WOS papers, 6 research books, and 50+ research proceedings. She teaches courses like Advanced Al, Data Mining, Data Science Fundamentals, and Machine Learning.

Nationally, she has been appointed as a Visiting Professor at Universiti Tun Hussein Onn (2024–2026) and served on the National Action Council for Cost of Living (NACCOL) (2018–2020) and various technical committees. Dr. Azuraliza has contributed to program development for universities across Malaysia in Data Science, AI, and Intelligent Systems programs and has served on several national and international evaluation panels.



Invited Speaker MR. MOHD ZULHISHAM BIN MOHD RADZI Rock Herbs Ind. Sdn. Bhd. Perlis

Mohd Zulhisham Mohd Radzi holds a Bachelor's Degree in Electrical Systems Engineering from Universiti Malaysia Perlis (UniMAP), completed in 2008, and a Master's Degree in Electrical Engineering from Universiti Tun Hussein Onn Malaysia (UTHM), earned in 2013. His career began as an Electrical Engineer at SEM Dynamics Engineering Sdn Bhd in 2008, after which he transitioned to a role as a Vocational Training Officer at UniMAP, a position he has held since 2008. In addition to his academic role, he became the Digital Team Leader at Rockherbs Industries Sdn Bhd in 2022, where he oversees planning digital strategies and initiatives.

# PROGRAM OVERVIEW

	DAY 1 – V	VEDNESDAY 2 <sup>nd</sup> OCTOBER 2024		
08.00 am - 09.00 am	Registration			
	Parallel Session A			
	Session A1: Blockchain with Knowledge Management & Knowledge Management and Big Data	Session A2: Artificial Intelligence with Knowledge Management	Session A3: Knowledge Management & Practices	
09.00 am – 10.20 am	Chairperson: Assoc. Prof. Nur Haryani Zakaria	<b>Chairperson:</b> Ts. Dr. Juhaida Abu Bakar	<b>Chairperson:</b> Dr. Mohd. Adan Omar	
	Session A1 PID37 PID42 PID91 PID95	Session A2 PID36 PID50 PID66 PID68	Session A3 PID4 PID76 PID83	
10.20 am – 11.00 am	Refreshment			
	Parallel Session B			
11.00 am – 12.20 pm	Session B1: Blockchain with Knowledge Management & Knowledge Management and Big Data Chairperson: Prof. Dr. Fauziah Baharom	Session B2: Artificial Intelligence with Knowledge Management Chairperson: Assoc. Prof. Dr. Yuhanis Yusof	Session B3: Knowledge Management & Practices  Chairperson: Assoc. Prof. Wan Hussain Wan Ishak	
	Session B1 PID103 PID93 PID69	Session B2 PID86 PID92 PID65	Session B3 PID97 PID63 PID75	
12.20 pm – 02.00 pm	Luncheon		PID79	

	OPENING CEREMONY		
	Welcoming Remarks		
2.30 pm. – 2.40 pm	m • Doa recitation		
	NegaraKu and Biru Warna Anthem	1	
2.40 pm – 2.50 pm	KMICe 2024 Remarks by Conference Chair		
2.10 pm 2.00 pm	Assoc. Prof. Dr. Haslina Mohd		
2.50 pm – 3.10 pm	KMICe2024 Officiation by		
2.00 pm 0.10 pm	YBhg. Prof. Dato' Dr. Mohd Fo'ad Sakdan, V	/ice-Chancellor, Universiti Utara Malaysia	
3.10 pm – 3.20 pm	Best Paper Award Ceremony		
3.20 pm – 4.00 pm	<b>Keynote Speaker:</b> YBrs. Prof. Dr. Azuraliza A	Abu Bakar, Universiti Kebangsaan Malaysia, Mala	aysia
0.20 pm 1.00 pm	Title: Learning User Behaviours in Online S	Social Network: Impact of Influential Users in (	Community Detection
4.00 pm – 4.40 pm	Invited Speaker: YBrs.Mr. Mohd Zulhisham bin Mohd Radzi, Rock Herbs IndSdn. Bhd.		
1.00 pm 1.10 pm	Title: A Journey towards digital transformation of the Rock Herbs Company		
4.40 pm – 5.15pm	Refreshment		
	DAY 2 – 1	THURSDAY 3 <sup>rd</sup> OCTOBER 2024	
8.30 am - 9.00 am	Registration		
	Parallel Session C		
9.00 am – 10.20 am	Session C1: Knowledge Management & Mobile Technologies and Innovation	Session C2: Cybersecurity & Knowledge Management	Session C3 (Virtual):
	Chairperson: Dr. Juliana Wahid	Chairperson: Dr. Syahida Hassan	Chairperson: Dr. Fazli Azzali

	Session C1 PID28 PID43 PID51 PID60	Session C2 PID55 PID67 PID80 PID47	Session C3 PID16 PID18 PID29 PID33
10.20 am – 11.00 am	Refreshment		

	Parallel Session D			
11.00 am – 12.20 pm	Session D1: Knowledge Management & Mobile Technologies and Innovation	Session D2: Cybersecurity & Knowledge Management	Session D3 (Virtual):	
	Chairperson: Dr. Hapini Awang	Chairperson: Ahmad Hanis Mohd. Shabli	Chairperson: Dr. Baharuddin Osman	
	Session D1	Session D2	Session D3 [Virtual]	
	PID53	PID77	PID48	
	PID54	PID87	PID40	
	PID62	PID38	PID78	
	PID96	PID25	PID52	
12.20 pm – 02.00 pm	Luncheon			

# PARALLEL SESSIONS

### **PARALLEL SESSIONS A**

	PARALLEL SESSION A1 Blockchain with Knowledge Management & Knowledge Management and Big Data		
Chairperson:	Assoc. Prof	. Nur Haryani Zakaria	
9.00 a.m.	PID37	A SYSTEMATIC LITERATURE REVIEW ON WASTE DATA IN HETEROGENEOUS DATA	
-		INTEGRATION	
10.20 a.m.		Mohamad Noor, Fauziah Baharom, and Haslina Mohd	
	PID42	LEVERAGING DEEP LEARNING FOR ENHANCING BLOCKCHAIN SMART	
		CONTRACT SECURITY: A SYSTEMATIC LITERATURE REVIEW	
		Zhyar Yassin Abdalla, Mohammed Nawzad M.Ramzi, Mohammed Alsamman, and	
		Nur Haryani Zakaria	
	PID91	FRAMEWORK FOR INTEGRATING BLOCKCHAIN INTO KNOWLEDGE MANAGEMENT	
		SYSTEMS FOR ACADEMIC CREDENTIALS	
		Omar S. Saleh, Osman Ghazali, Norbik Bashah Idris, and A.V. Senthil Kumar	
	PID95	ORGANIZATION INTELLIGENCE AND ENERGY CRISIS MANAGEMENT: A CASE OF	
		JORDAN	
		Ata Mousa Tayel Alsheyyab, Fadhilah Mohd Zahari, and Ezanee Mohamed Elias	

	PARALLEL SESSION A2 Artificial Intelligence with Knowledge Management			
Chairperson:	Ts. Dr. Juha	aida Abu Bakar		
9.00 a.m.	PID36	PREDICTION OF RICE YIELDS IN A CHANGING CLIMATE USING MOBILE RICE YIELD PREDICTION SYSTEM		
10.20 a.m.		Mohamad Farhan Mohamad Mohsin, Mohamad Ghozali Hassan, Kamal Imran Mohd Sharif, Mohd Azril Ismail, Liew Jun Hong, Muhamad Khalifa Umana, and Hairazi Rahim@Abdul Rahim		
	PID50	SUPPLY AND DEMAND ANALYSIS IN BRIDGING THE GAP OF GRADUATE EMPLOYABILITY IN MALAYSIA THROUGH JOBSTREET DATA AND TIKTOK INSIGHTS Chan Pui Yee, Chong Kai Zhi, Ruziana Mohd Rasli, Nor Hazlyna Harun, Mohamad Ali Saip, Ong Hong Kai, and Ho Jun Han		
	PID66	MALAYSIA RICE YIELD PREDICTION USING SYNTHETIC DATA GENERATION OF CTAB-GAN		
		Muhamammad Khalifa Umana, Mohamad Farhan Mohamad Mohsin, Mohamad Ghozali Hassan, Kamal Imran Mohd Sharif, Mohd Azril Ismail, and Maslina Ismail		
	PID68	SCALABLE BIG DATA ARCHITECTURE: IMPROVING DATA MANAGEMENT AT MOHE Zhamri Che Ani, Fauziah Baharom, Haslina Mohd, Yuhanis Yusof, and Mohamed Ali Saip		

PARALLEL SES Knowledge Ma		& Practices
Chairperson:	Dr. Mohd. A	dan Omar
9.00 a.m.	PID4	MALAYSIAN UNDERGRADUATE STUDENTS' ACCEPTANCE OF DISCORD AS A
-		LEARNING MANAGEMENT SYSTEM IN A HYFLEX COURSE
10.20 a.m.		Liang Jing Teh, Su Luan Wong, Mohd Zariat Abdul Rani, Mas Nida Md Khambari, and
		Sai Hong Tang
		CHARING INCICUTE ON LEADNING DIFFICULTIFIC IN INTEGRAL OF THE
	PID76	SHARING INSIGHTS ON LEARNING DIFFICULTIES IN INTRODUCTORY
		PROGRAMMING COURSES: A PRELIMINARY STUDY AMONG UNDERGRADUATE
		STUDENTS
		Asmalinda Adnan, Nur Hafiza Jamaludin, and Rohaida Romli
	PID83	TREND ANALYSIS IN KNOWLEDGE MANAGEMENT PRACTICE: THEORETICAL AND
		INDEX KEYWORDS INSIGHTS(2000-2024)
		Mohd Adan Omar and Ammber Nosheen

## **PARALLEL SESSIONS B**

	PARALLEL SESSION B1 Blockchain with Knowledge Management & Knowledge Management and Big Data		
Chairperson: P			
	PID103	AN EXPLORATORY STUDY ON DATA INTEGRATION OF HETEROGENEOUS HIGHER EDUCATION TOWARDS BIG DATA PREPARATION Fauziah Baharom, Nurul Asshura Mohamad Suyutey, Muhammad Noor, Haslina Mohd, Yuhanis Yusof, Shafinah Farvin Packeer Mohamd, and Salwati Badroddin	
	PID93	HEY ANAK MALAYSIA! JOM BERMAIN: A CULTURE CULTIVATION KNOWLEDGE EDUCATIONAL GAME  Nor Farzana Abd Ghani and Muhamammad Ihsan Akif Anuar	
	PID69	RESEARCH TRENDS IN BLOCKCHAIN AND SMART CONTRACTS FOR ARGICULTURE: A BIBLIOMETRIC ANALYSIS Baharudin Osman, Hapini Awang, Nur Suhaili Mansor, Alawiyah Abd Wahab, Osman Ghazali, Idah Pindai Zengeni, Kalthom Husain, Hisham Anand Barbhuiya, and Bahiah Ab Malek	

PARALLEL SES		
		h Knowledge Management f. Dr. Yuhanis Yusof
Champerson. A	4550C. FIUI	. DI. Tuliallis Tusul
11.00 a.m.	PID86	BINARY-BASED CLASSIFICATION MODELS FOR MALAYSIAN GRADUATES
-		EMPLOYMENT ANALYSIS
12.20 p.m		Yuhanis Yusof, Fauziah Baharom, Nuratikah Jamaludin, and Salwati Badroddin
	PID92	HUMAN-CENTRIC APPROACH TO ENHANCING CHARISMA DETECTION IN
		SPEECH THROUGH ADAPTIVE DEEP LEARNING MORNING MODEL
		Lee Qi Zun, Mohamad Sabri Bin Sinal@Zainal and Yuhanis Yusof
	PID65	UNDERWATER IMAGE SEGMENTATION FOR EARLY DETECTION OF WHITE SPOT
		DISEASE IN FISH: EVALUATING MULTIPLETECHNIQUES FOR ENHANCED
		AQUACULTURE MANAGEMENT
		Nor Hazlyna Harun, Mohamad Ghozali Hassan, Juhaida Abu Bakar, Fazli Azali, and
		Nur Syafiqah Suhiman

PARALLEL SESSION B3 Knowledge Management & Practices Chairperson: Assoc. Prof. Wan Hussain Wan Ishak			
11.00 a.m. - 12.20 p.m.	PID97	KNOWLEDGE ENGINEERING APPROACH IN EARLY DETECTION OF OAK WILT DISEASE  Nur Azzah Abu Bakar, Aniza Mohamed Din, Lam Hui Shan, Ho Yi Xin, and Kam Weng Kee	
	PID63	A COLLABORATIVE KNOWLEDGE PORTAL MODEL FOR PADDY FARMING IN SOUTHEAST ASIA Fadhilah Mat Yamin, Wan Hussain Wan Ishak, Noor Hidayah Abu, Zakirah Othman, Arif Imam Suroso, Febriantina Dewi, Lokita Rizky, Khariyah Kamilla, and Hansen Tandra	
	PID75	GREEN MINDS: A DIGITAL RECYCLING TOOLKIT TO EMPOWER WOMEN AND CHILDREN  Jhamie Tetz Infante-Mateo, Musyrifah Mahmod, Suwannit Chareen Chit, and Conchita La Madrid-Palencia	
	PID79	ADVANCING THE EFFECTIVENESS OF AUTOMATED PROGRAMMING ASSESMENT SYSTEMS: A Systematic Mapping Study  Umar Abdulsamad, Rohaida Romli, and Shafinah Farvin Packeer Mohamed	

## PARALLEL SESSIONS C

	PARALLEL SESSION C1 Knowledge Management & Mobile Technologies and Innovation				
Chairperso	n: Dr. Julia	na Wahid			
9.00 a.m. - 10.20 a.m.	PID28	DESIGNING FOR PERSONS WITH DISABILITIES USING CREATIVE PATTERN MATCHING STRATEGY FOR SOCIAL INNOVATION Husniza Husni, Fanindia Purnamasari, and Rajesh Kaluri			
	PID43	MOBILE SHOPPING APPS: OPERABILITY MEASURES IN CHECKLISTS OF HEURISTIC EVALUATION  Nor Laily Hashim, Ihediohamma Raphael Uzoma, and Norhanisha Yusof			
	PID51	ENHANCING STUDENT MATHEMATICAL KNOWLEDGE AND UNDERSTANDING THROUGH MULTIMEDIA VIDEOS  Juliana Wahid, Ali Yusny Daud, and Noor Izzah Yahya			
	PID60	VISUALIZING E-COMMERCE CUSTOMER SEGMENTATION THROUGH CLUSTERING METHODS Shakiroh Khamis and Mazida Ahmad			

PARALLEL S				
Cybersecurity & Knowledge Management				
Chairperso	n: Dr. Syahi	ida Hassan		
9.00 a.m. -	PID55	SURVEILLANCE VS. FREEDOM: CYBER PARENTING KNOWLEDGE APPROACHES AND COPING STRATEGIES FOR CYBERCRIME VICTIMS		
10.20 a.m.		Syahida Hassan, Rahayu Ahmad, Nur Aryssa Ismadi Hisham, Alawiyah Abd Wahab, and Fathey Mohammed		
	PID67	SECURITY REQUIREMENT ENGINEERING PRACTICES: SHARING THE INSIGHTS FROM SOFTWARE PRACTITIONERS IN A PACKAGING COMPANY Shafinah Farvin Packeer Mohamed, Sathiyaroobaa Vasuthevan, Fauziah Baharom, and Haslina Mohd		
	PID80	BOOSTING QR CODE STORAGE DATA TEXT CAPACITY ADVANCED MULTIPLEXING MODEL TECHNIQUES  Azizi Abas and Fazli Azzali		
	PID47	kXPERT PROFILING FRAMEWORK: EXPERTISE FINDER IN EXPERT SYSTEM USING UNSUPERVISED KEYWORD EXTRACTION  Nur Atiqa Basaruddin, Shahrinaz Ismail, and Bazilah A. Talip		

PARALLEL SESSION C3 (VIRTUAL)  Chairperson: Dr. Fazli Azzali			
	PID18	KNOWLEDGE MANAGEMENT AS A SUPPORT FOR CULTURAL INNOVATION AND PROMOTION: A STUDY OF KNOWLEDGE MANAGEMENT PRACTICES-THE CASE OF ADER-FES  El Hadraoui Douae and Amrous Naila	
	PID29	TECHNIQUES FOR MITIGATING THE VANISHING GRADIENT PROBLEM IN DEEP NEURAL NETWORKS Shakirat Oluwatosin Haroon-Sulyman, Siti Sakira Kamaruddin, Farzana Kabir Ahmad, Shuzlina Abdul-Rahman, and Nor Idalaila Aziz	
	PID33	MAPPING THE LANDSCAPE: A BIBLIOMETRIC PERSPECTIVE OF BLOCKCHAIN APPLICATIONS AND TRUST MANAGEMENT Athirah Rosli, Suhaidi Hassan, Mohd Hasbullah Omar, Mohd Samsu Sajat, Zainab Senan Attarbashi, and Khuzairi Mohd Zaini	

## PARALLEL SESSIONS D

PARALLEL SESSION D1 Knowledge Management & Mobile Technologies and Innovation				
Chairperson: Dr. Hapini Awang				
11.00 a.m.	PID53	EMPOWERING KNOWLEDGE MANAGEMENT INNOVATION WITH CHATGPT AND SORA		
12.20 p.m.		Liu Yonggang, Hapini Awang, and Nur Suhaili Mansor		
	PID54	TRACKMINDER: INNOVATIVE MANAGEMENT APPROACHES FOR AMPLIFYING SOCIAL IMPACT FROM LOCAL INITIATIVES TO GLOBAL PUBLICATIONS Hapini Awang, Nur Suhaili Mansor, Nur Anis Shafiqah Mazlan, Osman Ghazali, Abdulrazak F. Shahatha Al-Mashhadani, and Shakiroh Khamis		
	PID62	PRESCHOOLER'S GAME-BASED DIGITAL LITERACY ASSESSMENT APPLICATION DEVELOPMENT Nor ladah Yusop, Nur Adlina Kamilia Azhari, and Zahurin Mat Aji		
	PID96	LEVERAGING ELLITIST GENETIC ALGORITHMS STRATEGY IN AUTOMATED TEST CASE GENERATION FOR IMPROVING CONVERGENCE RATE Nor ladah Yusop and Li Kai		

PARALLEL SESSION D2 Cybersecurity & Knowledge Management				
Chairperson	Chairperson: Mr. Ahmad Hanis Mohd. Shabli			
11.00 a.m. - 12.20 p.m.	PID77	DESIGNING AND DEVELOPING A WEB-BASED FINAL YEAR PROJECT MANAGEMENT SYSTEM USING THE THEORY OF SHAME  Ahmad Hanis Mohd Shabli, Muhammad Haikal, and Suwannit Chareen Chit		
	PID87	ENHANCING INTRINSIC MOTIVATION THROUGH GAMIFICATION IN COMPUTER PROGRAMMING FUNDAMENTAL COURSE FOR HIGHER EDUCATION STUDENTS Fazli Azzali, Azizi Abas, Noraini Mohd Banua, and Nor Hazlyna Harun		
	PID38	ASSESSING THE EFFECTIVENESS OF SYSTEM FOR MANAGING INTEGRATED DATA OF HIGHER PUBLIC INSTITUTIONS Rahayu Ahmad, Suzilah Ismail, Fauziah Baharom, Nur Haryani Zakaria, Haslina Mohd, Rohaida Romli, Yuhanis Yusof, Mohamed Ali Saip, Juhaida Abu Bakar, Wan Hussain Wan Ishak, Hasbullah Omar, and Salwati Badroddin		
	PID25	KNOWLEDGE TRANSFER PRACTICES: AN INSIGHT FROM REVIEWERS AND SOFTWARE ENGINEERS INVOLVED IN MODERN CODE REVIEW PROJECTS Ismail Bello, Mazida Ahmad, and Maslinda Mohd Nadzir		

PARALLEL SESSION D3 (VIRTUAL)					
Chairperson	Chairperson: Dr. Baharuddin Osman				
11.00 a.m. - 12.20 p.m.	PID48	EXPLORING THE IMPACT OF ONLINE GAME ADDICTION ON CYBERCOGNITION AMONG MALAYSIAN ADOLESCENTS Wan Mohd Yusoff Wan Yaacob, Nur Haryani Zakaria, and Zahurin Mat Aji			
	PID40	UNDERSTANDING COGNITIVE LOAD'S EFFECT ON MOBILE APPLICATION USABILITY: A REVIEW Ain Syamira Che Jailani, Ridha Omar, Sharul Azim Sharudin, Masyura Ahmad Faudzi, and Zaihisma Che Cob			
	PID78	ADUDUN@KEDAH: A DIGITAL SOLUTION FOR HANDLING COMPLAINTS AT GOVERNMENT AGENCIES Fauziah Baharom, Shafinah Farvin Packeer Mohamed, Nur Farhana Shahul Hameed, and Nur Murshidah Shahul Hameed			
	PID52	INTEGRATING DIGITAL INNOVATION IN KNOWLEDGE MANAGEMENT FOR WATER QUALITY AND SUSTAINABILITY  Nur Suhaili Mansor, Hapini Awang, Nor Hazlyna Harun, Mohamad Ghozali Hassan, Sarkin Tudu Shehu Malami, and Lariyah Mohd Sidek			

### **ORGANIZING COMMITTEE**

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Vice-Chancellor

Universiti Utara Malaysia

Advisor Prof. Dr. Osman Ghazali

Assistant Vice-Chancellor of UUM College of Arts & Sciences (UUM CAS)

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Paperwork &

**Proceedings** 

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